

Kofax TotalAgility Cloud

TOTALAGILITY OVERVIEW

Kofax TotalAgility® addresses the challenge of effectively processing information-rich customer interactions such as filing a claim, applying for a mortgage or admitting a patient. Processes like these can be labor-intensive, slow, error-prone—and can adversely affect customer perception.

Organizations that work like tomorrow use TotalAgility to automate the acquisition, understanding, and integration of documents and electronic data needed in business processes. Information can be automatically captured, from wherever it originates, in any format (paper or electronic) as soon as it is available—from any source (scanners, mobile, web)—and immediately delivered to the right people, systems or processes

TotalAgility process orchestration accelerates high-value customer journeys to a positive outcome, journeys such as new customer onboarding, account opening, policy application or renewal, claim processing, loan automation, program enrollment, citizen service provision, and more.

UNIFIED INTELLIGENT AUTOMATION

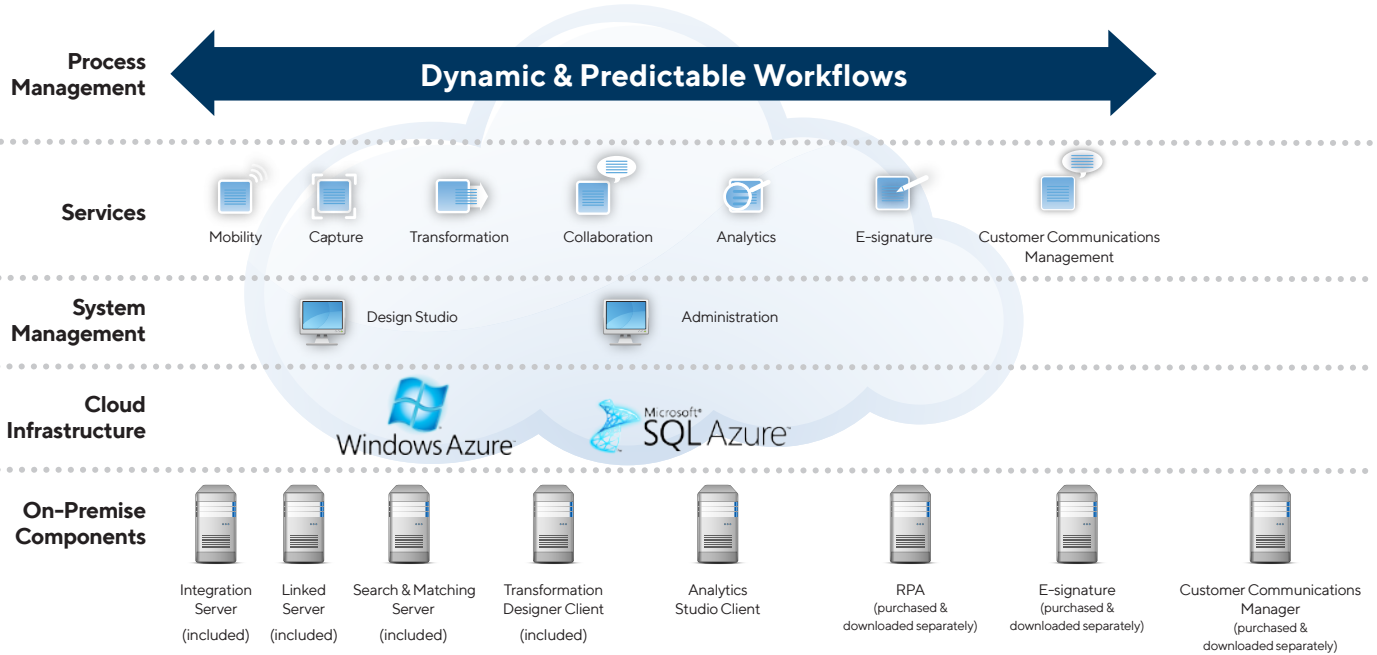
TotalAgility provides pre-built integration to other capabilities of the Kofax intelligent automation platform, streamlining processes by building greater efficiency, visibility and control into operations while reducing manual labor and potential for error. TotalAgility orchestrates processes that combine RPA, cognitive capture, mobility & engagement, process orchestration, analytics capabilities and more. The result? Intelligent automation solutions that transform the capacity and performance of operations.

KOFAX



Kofax TotalAgility Cloud is delivered as a multi-tenant or dedicated instance Microsoft Windows Azure hosted Cloud subscription offering.

PRODUCT SUMMARY



TOTALAGILITY CLOUD

TotalAgility Cloud delivers TotalAgility as a multi-tenant or dedicated instance Azure® hosted Cloud subscription offering. TotalAgility Cloud enables enterprises to take advantage of all the benefits of TotalAgility, while exploiting the time-to-market, resource savings, and cost-of-ownership benefits of a hosted Cloud subscription offering.

TOTALAGILITY DEPLOYMENT OPTIONS

Kofax TotalAgility is available in a wide array of deployment options. These include:

- ◆ **TotalAgility software perpetual license on premise:** dedicated infrastructure, or multi-tenant for BPOs, service bureaus and shared service centers
- ◆ **TotalAgility Cloud hosted cloud subscription service:** public tenant or dedicated instance

INDUSTRIES

TotalAgility Cloud addresses the intelligent automation needs of line of business and IT managers who want to better meet the demands of their customers, without having to modify their systems of record.

- ◆ **Financial Services:** Customer onboarding or account openings, investment account transfers, mortgage and loan applications, capturing trailing documents
- ◆ **Insurance:** Customer onboarding or new account applications, new policy quotes, claim submissions, capturing trailing documents
- ◆ **Healthcare:** New patient onboarding, claim submissions, explanation of benefits, capturing trailing documents
- ◆ **Government:** Citizen benefit enrollments, claim submissions, license and permit applications and renewals, capturing trailing documents
- ◆ **Supply Chain:** Accounts payable automation (invoices, purchase requisitions and receiving documents), orders, proof of delivery, waybills and airbills
- ◆ **Other Verticals:**
 - ◆ **Energy:** Real-time production site reports
 - ◆ **Telecom:** New customer onboarding or account openings

PRODUCT SUMMARY

Offering	ON-PREMISE		CLOUD	
	TotalAgility		TotalAgility Cloud	
Platform	Customer supplied		Microsoft Azure®	
Cloud-based	No		Yes	
Infrastructure	Dedicated		Dedicated	Multi-tenant
Deployment Options	Dedicated infrastructure	Multi-tenant	Dedicated Instance	Public Tenant
Use Case	End customer software	BPO, service bureaus/centers	End customer service	End customer service
License Type	Perpetual		One year subscription	
Support	Separate support contract		Included	
Managed Infrastructure	No		Yes	

TOTALAGILITY CLOUD BENEFITS

TotalAgility Cloud offers these business benefits, which are in addition to those provided by the TotalAgility on-premise software:

- ◆ **Transition to the cloud:** A cloud-based product minimizes the total cost of ownership and accelerates solution development.
- ◆ **Rapid prototyping and deployment:** Rapidly prototype and deploy a solution in the cloud without needing to purchase, install, configure and maintain hardware and software.
- ◆ **Avoid capital expenditures:** Meet line of business objectives through operating budgets rather than capital expenditure budgets.
- ◆ **Low startup costs:** Benefit from low initial cost compared to perpetual software licenses and hardware, or business process outsourcing.
- ◆ **Remove IT dependencies:** Better meet the demands of customers without having to depend on limited IT resources.
- ◆ **Avoid software upgrades:** Take advantage of the latest software innovations with the option to always run the most recent TotalAgility version without the associated upgrade cost to cloud components.
- ◆ **Unified legacy system integration:** Integrate TotalAgility Cloud securely and efficiently to other on-premise systems, through a single firewall entry to a proxy server.

- ◆ **Certified security, reliability and business continuity:** Protect sensitive information and ensure business continuity by leveraging Microsoft Azure’s cloud infrastructure, which provides a secure and scalable environment with high availability and automatic load balancing.
- ◆ **Flexible deployment options:** Choose a dedicated instance Microsoft Azure hosted Cloud subscription offering to control your own upgrade timing.
- ◆ **Subscription-based pricing:** Avoid long-term commitment with a simple, all-inclusive subscription.

CLOUD SERVICE DETAILS

Microsoft Azure for global availability

- ◆ Best performance of major cloud providers per independent research
- ◆ Currently operating from West U.S. data center

Subscription includes

- ◆ Service Provisioning of TotalAgility platform
- ◆ One Live tenant and two Dev tenants
- ◆ Standard or 24x7 support

Service Level Guarantees

- ◆ 98.5% availability for TotalAgility Cloud
- ◆ 95% availability for Analytics cloud component

PRODUCT SUMMARY

Data and image storage included in each subscription

- ◆ Azure SQL (500 GB) for TotalAgility data – Live and Dev
- ◆ Azure SQL (500 GB) for LOB data – Live and Dev
- ◆ VM-based SQL (1 TB) for Analytics data – Live and Dev
- ◆ 10 TB image storage for capture

Backup/recovery included in each subscription

- ◆ Point in time SQL backups with 1 week historical window for restore
- ◆ Microsoft data center site backup/DR (geo-redundant)
- ◆ Up to 2 full system restore events per year

Security

- ◆ Single sign-on with SAML Identity Provider
- ◆ Optional encrypted image storage
- ◆ Optional highly secure encrypted data in transit (TLS 1.2 or higher with AES 256 cipher)

Cloud Sandbox Environment available for evaluating TotalAgility Cloud

Discover more about Kofax TotalAgility Cloud at kofax.com

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